

CDS

CUSTOMER DIRECT SHIP



Ship Directly to Your Customer from the Anchor Warehouse.



Ease of Ordering Online

It is easy to enter your CDS orders conveniently online at www.anchor distributors.com. At the checkout page, simply select the "CDS Customer" box, add a new address, or select/change a previously used address. Please note that freight quotes provided on the web checkout page are subject to change depending on the order's eligibility to ship the method requested. If the actual order is over the weight limit or size restrictions, it will be shipped with the next available method and will be billed according to the actual ship method used.

Orders can also be submitted via EDI or Web Services. If you are capable of transmitting orders this way, please contact us for further information. See www.anchor distributors.com/EDIinfo.aspx. A manual processing fee of \$2.00 will be incurred if our staff must manually enter the order.

Personalize Your Packing Slip

CDS orders use a customized packing slip from which the Anchor logo is removed; only your name and address will appear. This drop-ship packing list will only show the title, ISBN, or UPC, and quantity. It will not show retail prices, discounts, or shipping fees.

A greeting with an attractive script font can be included on the packing slip at no cost. Gift wrapping is available for just \$2.75 per item. These options are available on the checkout page or via electronically submitted orders.

Tracking Information

If you would like the tracking number emailed to you when a package ships, please contact Customer Care to set up this feature on your account. This information can then be forwarded to your customers.

Please note that on international shipments, tracking is only available when FedEx or UPS is selected for delivery. If a less expensive method is chosen we cannot replace or credit lost orders.

New Shipping Rate Chart for CDS Shipments

Effective February 1, 2018

DOMESTIC	Base Rate	Add'l Item**	Delivery Time***	Cont US Only
Standard Mail [to 10oz]*	\$ 3.50	\$ 0.20	3-7 days	
1st Class Mail [to 13oz]*	\$ 3.60	\$ 0.30	2-5 days	
Media Mail / BPM	\$ 3.50	\$ 1.00	7-14 days	
Smartpost-10 lb max	\$ 6.50	\$ 0.50	3-8 days	Y
USPS Parcel Select	Rated on Zone/Wt		2-9 days	
Priority Mail [to 1 lb]	\$ 6.75	n/a	2-3 days	
Priority Mail [over 1 lb]	Rated on Zone/Wt		2-3 days	
FedEx Ground / Home Delivery**	\$ 11.00	\$ 0.50	1-5 days	Y
FedEx 3 Day**	\$ 13.00	\$ 1.50	3 days	Y
FedEx 2 Day	Rated on Zone/Wt		2 days	Y
FedEx Next Day	Rated on Zone/Wt		1 day	Y
Next Day Saturday	Rated on Zone/Wt		1 day	Y

Undeliverable packages returned to Anchor will be subject to fee dependent upon ship method used.

* Standard Mail and 1st Class Mail subject to dimensional test.

** FedEx Ground / HD, FedEx 3 Day five items included in base rate. Additional item fee stops after 30 units.

*** Delivery times may be longer outside the 48 states.

CANADA | INTERNATIONAL †

International First Class	Rated [\$ 6.00 minimum] 4 lb max
International Priority Mail	Rate based on Zone/Weight - 70 lb max
Canada Post [5-15 days]††	\$11.00 up to 1 lb / \$2.00/ea add'l lb
Int'l Post [7-15 days]††	Rated based on weight
Int'l FedEx/UPS Courier	Rated based on Zone/Weight

† Tracking on international shipments only available for FedEx | UPS courier options, for higher value shipments, please consider using a method with tracking.

†† Estimated transit time is for arrival at destination country not delivery to final address; delivery times in certain countries may be longer; No Tracking Available

Phone: 1.800.444.4484 or 724.334.7000 • Fax: 1.800.765.1960 or 724.334.1200

www.anchor distributors.com • customer care@anchor distributors.com

